

Job title: Salesforce Developer

Salary: Competitive

Vacation: 27 days

Location: London, flexible working

Benefits: Extensive

Start date: ASAP

### **About Lightful**

Lightful is a technology company for social good which helps charities and beyond profits get the most out of technology. We believe that these great causes have the most important stories to tell and deserve the best technology to help amplify their message. Everything that we do helps fulfil our purpose: to strengthen relationships between good people and great causes, so in turn we can all create more impact.

Lightful has two offerings to charities, foundations and social enterprises. We have a social media fundraising platform that is designed and built specifically to help great causes raise more support, awareness and funds. We also have a consultancy (Lightful Services) that helps charities make the most out of technology. Our team of sector specialists and digital experts help create, manage and optimise delightful online experiences and journeys for donors.

Lightful is ambitious and growing quickly. We are well backed by a group of passionate, socially minded investors, and have a 40-person team of smart, and equally passionate, individuals.

We now have an opening for a Senior Salesforce Developer to join our rapidly expanding Services team. This role, which will involve working closely with Lightful's senior clients global foundations and charities, as well as the entire team. The role will be fast paced, varied, and rewarding.

### **Lightful Beliefs and Values**

Our Beliefs and Values are integral to the Lightful culture. The Lightful Values are:

- To act with **audacity** while remembering **humility**
- To understand the importance of both **listening** and **leadership**
- To practice **generosity** whilst showing **accountability**
- These all lay on the foundation of **respect** and **integrity**

## The Role

Our rapidly expanding tech company has grown from 3 to 40 staff in 18 months with plans to grow beyond 50 employees over the remainder of the year. This role sits in our Services team has a growing order book from top-tier and international charities, and to deliver the solutions that they require, we are looking for an experienced Salesforce developer to help us deliver the solutions that will enable their business.

## Key Responsibilities

- Developing, enhancing and supporting internal and client applications on the Salesforce.com platform as part of the existing in-house Salesforce.com team.
- Maintain a flexible and proactive work environment to facilitate a quick response to changing project requirements and customer objectives, and innovate ways to meet mission goals successfully.
- Provide higher-level production support for the Client's Salesforce.com platform including support for 3rd applications that interface with Salesforce.com.
- Working with the 3<sup>rd</sup> party suppliers to Identify/develop integration points following best practices.
- Interact directly with clients, managers and end users as necessary to analyse project objectives and capability requirements, including specifications for user interfaces, customised applications and interactions with internal Salesforce instances.

## Essential Job Functions

- Ability to take business requirements and design a Salesforce.com solution leveraging the native capabilities of the platform with a minimum of custom coding.
- Design, code and test Salesforce.com applications under the supervision of the in-house team and following Salesforce.com best practices.
- Provide higher level production support for existing Salesforce.com applications including interfaces to other systems and mobile applications.
- Possess and maintain technical proficiency with Salesforce.com technology including seasonal updates.
- Ability to work with a project team or work independently on smaller tasks.
- Able to research solutions and solve technical issues independently.

- Provide technical guidance to Salesforce administrators and client support team as needed.
- Participate in requirements gathering and testing phases of projects as needed.
- Prepare technical documentation as needed.
- Identify functional areas for product and package development for enhancing the platform and reducing implementation timeline.

### **Key Skills required**

- Experience of utilising Lightning and Visualforce custom development in customer communities.
- Certified to a minimum of Platform Developer 1 and nearing Platform Developer 2 certification.
- Proficient with Apex, VisualForce and JavaScript.
- Minimum 3 years' hands-on development experience with Salesforce.com.
- Experience integrating Salesforce.com with other external systems.
- Experience participating in Agile Development Life Cycle methodologies.
- Client facing experience is essential.
- Good written and verbal communication skills.
- Excellent team player with a positive, fun and can-do attitude.
- Self-starter who can take initiative and work self-responsible.

### **Benefits**

This is a full - time role, based at our office in Second Home, Shoreditch, London. In addition to a competitive salary, Lightful offers a comprehensive benefits package (including free gym, free yoga, cycle to work scheme, childcare vouchers, etc.) and a vibrant culture that fosters personal growth and development. As we expand, you will be given the opportunity to thrive in a close-knit team environment. Shared participation in our success is a key value at Lightful, and we offer an attractive stock options package to all permanent staff members to drive the business to its goals.

Please submit your CV and Cover Letter to [careers@lightful.com](mailto:careers@lightful.com)

We are reviewing applications on a rolling basis, so it is in your interest to apply as soon as possible.

No recruitment agencies please.